

# Vikram Chahil

Sherwood Park, AB

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## Professional Summary

University graduate aspiring to become a travel professional. I am looking for a full-time position with your organization to diversify my knowledge and skills in a professional environment. A strong sense of hard work and motivation is the key to success. My strength relies on adapting to new challenges and paying attention to detail.

## Education

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**Southern Alberta Institute of Technology.** January 2022 - August 2023

Hospitality and Tourism Management - Majoring in Travel and Tourism

Calgary, AB

## Experience

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### Customer Assistance/Instant Return Representative

Hertz. 10/2019 - 08/2020, 11/2023 - Present

- Greet customers and provide assistance in performing walk around inspections for vehicles being rented.
- Utilize reservation software to accurately and efficiently check-in customers returning from their trips.

### Coordinator

Calgary Stampede. 11/2022 - 11/2023

- Leading employee briefings for events and daily objectives.
- Patrolling park grounds and completing maintenance on cash tills, booths, and control arms.
- Supervising cashiers and parking attendants to ensure smooth transitions between ingress and egress of park activities.

### Lead Cashier

Old Navy. 10/2018 - 10/2019

- Performed store opening, closing, and shift-change actions while keeping accurate cash logs.
- Trained and mentored new cashiers on SOPs and best practices.

## Skills

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Booking and Reservation Systems (Galileo), Customer Service, Problem Solving, Organizational Skills, Time Management, Negotiation Skills, Networking, Marketing Tourist Destinations, Leadership, Attention to Detail, Creativity, Scheduling and Appointment Creation, Employee Training.